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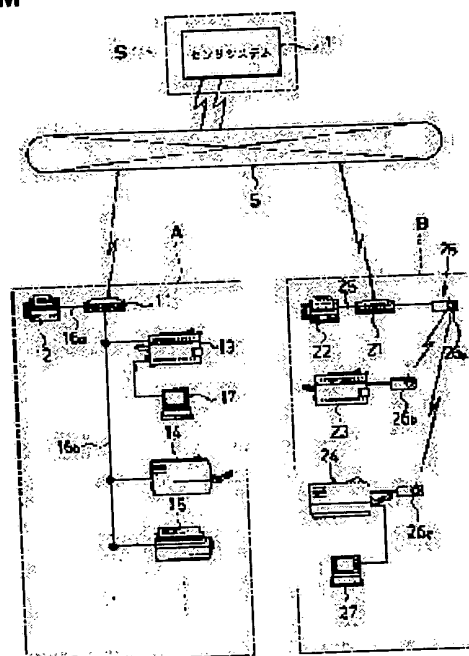
(21)Application number : 10-177666 (71)Applicant : RICOH CO LTD
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(54) IMAGE FORMING DEVICE MANAGEMENT SYSTEM

(57)Abstract:

PROBLEM TO BE SOLVED: To economically and efficiently perform work for image forming devices of respective customers by a service engineer.

SOLUTION: By a key operation on CE (service person) portable terminal equipment 17, information relating to the work such as the arrival of the service person at the installed place of a copying machine 13, work start or work end is inputted and this is reported through a cable I/F 16b, a communication adapter 11 and a public communication channel network 5 to a center system (central management device) 1. Also, by the key operation on the CE portable terminal equipment 27, information related to the work such as the arrival of the service person at the installed place of a printer 24, the work start or the work end is inputted and this can be reported via a radio I/F 26, the communication adapter 21 and the public communication channel network 5 to the center system 1.



LEGAL STATUS

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